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FOR IMMEDIATE RELEASE

Hyatt Summerfield Suites' 35th Installs MSI in Coastal Carlsbad, CA
Pacific paradise property and PMS provider a perfectly prescribed pair

Phoenix, AZ — March 30, 2011 — MSI (Multi-Systems, Inc.) has completed the installation of its WinPM fully-integrated hotel property management system at the Hyatt Summerfield Suites' 35th U.S. property, located in the resort city of Carlsbad, CA.

MSI's insight and dedication to its philosophy of delivering leading-edge technology and utmost in customer care can be witnessed first-hand at the Hyatt Summerfield Suites San Diego/Carlsbad. "MSI mirrored our own high standard of service," affirms General Manager, Dennis Herris. "We envisioned a company with an impeccable reputation in customer service, flawless integration of superior products, and perfect professionalism. That's exactly what we received with MSI, and more. MSI's reflection matched our expectations to a 'T'."

MSI continues to uphold its reputation as an exceptional PMS provider. "Our team is expressly committed to creating a world-class hospitality software and services organization unified in purpose," quotes Rick Munson, President and CEO of MSI, "and together, we deliver the technology and services we promise. Simply stated, we see to it that these two Guiding Principles are taken seriously, that they're taken to heart."

"As far as the human eye can see on the surface," cites Herris, "we offer the finest amenities for the leisure or business guest. It was pure logic to put the finest property management system to work beneath the business to enhance the overall hotel operation. In hindsight, having chosen MSI is like seeing better than 20/20, without the encumbrance of corrective lenses."

The upscale Hyatt Summerfield Suites lies just two blocks from the sunny coast of Carlsbad, CA, offering travelers 97 suites boasting state-of-the-art amenities including fully-equipped kitchens, spacious living areas, and dedicated work spaces. It is conveniently located near popular destinations such as Lego Land, SeaWorld, the San Diego Zoo, the San Diego Convention Center, and other corporate and leisure landmarks. Guests may also enjoy fine dining, golf, entertainment and shopping only minutes away, as well as an outdoor, heated swimming pool and Jacuzzi, fitness center, and 24-hour guest market.

"We offer our sincere gratitude to General Manager, Dennis Herris, and all of the staff at the Hyatt Summerfield Suites in Carlsbad," Munson says, "for their commitment to excellence in property management systems and willingness to represent MSI | REMco favorably in the eyes of the hospitality industry."

Regarding Multi-Systems, Inc. (MSI)

Serving the hospitality industry since 1990, MSI (Multi-Systems, Inc.) is a leading supplier of hotel technology and property management software solutions. With an installed customer base of over 5,800 hotels and resorts throughout North America, MSI is one of the largest privately held providers of fully-integrated property management, sales and catering, marketing, point of sale, web booking, and centralized corporate services. MSI specializes in “total system solutions” for management companies and hotel chains by providing central reservation and property system integration. For more information on MSI, visit www.msisolutions.com.

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