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## **MSI Surrounds itself with Great Hospitality Solutions Minds First Annual Consultant Roundtable is a Huge Success**

**Phoenix, AZ – December 16, 2008** – MSI (Multi-Systems, Inc.) a leading provider of hospitality technology and services recently hosted the first annual Consultant Roundtable, featuring some of the industry's best and brightest minds.

In an effort to further their own understanding and expose their servant leadership style, MSI brought together several of hospitality's leading consultants; for a one day session to further understand trends and the overall current direction of the hospitality industry, from an external point of view.

"MSI takes great pride in nurturing the relationships they have built and those they have yet to discover. This conference was not just about technology, nor was it to focus on MSI hospitality technology products and services. It was an opportunity for all involved to come together and compare an understanding of hoteliers needs and desires as well as learn about potential concerns that need to be addressed," stated MSI President Tim Tiller following the meeting

MSI welcomed Dr. Dan Connolly, Associate Professor and Director of Undergraduate Programs as the moderator for the day's activities. Dan walked everyone through a series of targeted questions providing a collaborative environment where information freely flowed. Using a break out group methodology, Dr. Connolly presented each question and allowed the diverse group to debate, generating agreed upon responses. Groups rotated to maintain diversity in responses. After all questions were discussed, Dan brought the group back together later in the day to review. The consistency of responses was astonishing.

When asked what they hoped to take away, by participating in this unique industry event, Mark Haley, Partner at Prism Travel & Hospitality stated "I have had very little exposure to MSI. I am interested in learning from the other great minds in the room, as well as gaining a better understanding of MSI and their solutions."

John Burns, President, Hospitality Technology Consulting, commented "I have seen MSI from the periphery, I hope to gain a better understanding of where they fit in to the mix of technology providers. At the end of the day, I have understood that MSI is truly more than a PMS provider, the company's offerings go beyond technology."

Dan Connolly agreed "[MSI] truly has a customer centric focus and value added services, the company goes beyond PMS".

"When it comes to technology, our industry has worked hard to create specifications [HTNG], MSI has gone further in its technological pursuit," stated Darrin Pinkham of DP & Associates.

Dave Berkus who has had the greatest level of exposure to MSI agreed "that the leadership team and products have evolved beyond his expectations."

Watch for the full recap of this annual event to be published on MSI's web-site in January, along with each of the Consultant's biographies.

### **About Multi-Systems, Inc.**

Serving the hospitality industry since 1990, [MSI \(Multi-Systems, Inc.\)](http://www.msisolutions.com) is a leading supplier of hotel technology and [property management software solutions](http://www.msisolutions.com). With an installed customer base of nearly 3,000 hotels and resorts throughout North America, MSI is one of the largest privately-held providers of fully-integrated property management, sales, marketing and catering, point of sale, web booking, and centralized corporate services. MSI specializes in "total system solutions" for management companies and hotel chains by providing central reservation and property system integration. For more information on MSI, visit [www.msisolutions.com](http://www.msisolutions.com).

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