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## **For Immediate Release**

### **Tech Company takes on Interior Decorating**

MSI and Ronald McDonald House at Phoenix Children's Hospital  
Working together to provide a loving, safe environment for the families of sick children

**PHOENIX — JULY 15, 2008 MSI (Multi-Systems, Inc.)** a hospitality technology solutions provider with a focus on property management software and solutions, is pleased to be an active partner and participant in the opening of the new Ronald McDonald House at Phoenix Children's Hospital.

They say it takes a village to raise a child; and if that child is ill it can often take a community. Ronald McDonald House at Phoenix Children's Hospital furthers its commitment by providing a safe, loving environment for families that travel and wish to remain close to their child during their treatment. MSI has long been supportive of Ronald McDonald House by providing both a technology and a time commitment.

"We provided MSI's Enterprise Property Management System in a true ASP environment to run and operate the original Phoenix, Ronald McDonald House and we have done it again for the new one. Community is one of MSI's core values, and partnering with Ronald McDonald House Charities allowed us to make the volunteers [at the house] lives easier through technology, as well as guests and patients comfortable in a room we designed and furnished." said Tim Tiller, MSW, President MSI.

MSI adopted a room at the new Ronald McDonald House as part of their continuing relationship within the community. The MSI team, lead by Kim Gollehon, Executive Assistant, took this activity to heart.

"I enjoy working for a company that is proud to participate in their community and truly takes that commitment to heart. It makes me feel good to know that when a family has a child at Phoenix Children's Hospital, they can at least be comfortable in their surroundings and close by," stated Kim Gollehon, Executive Assistant. "This was a labor of love for all of us," she continued.

"I think the biggest reward, for me, was the end result – the completion of the room. It is really easy to write a check to charity, it's another thing to participate actively. It was great to see the amazing team we have at MSI come together and volunteer, sharing their talents, muscle, and dedication for our community; so sick children and families can have a "home away from home is incredibly rewarding" stated Donna Martin, Sr. Account Executive.

The new house boasts 18 guest rooms, many of which are decorated and furnished by Phoenix corporations. The original 45-room Ronald McDonald House on Roanoke Avenue, which is still open, had to turn away many families because of overcrowding last year. It is the hope of the staff at the house they never have to turn a family away again.

Ronald McDonald House Executive Director, Nancy Roach commented, "The new House will allow us to meet the community's demand for our services for many years to come. We are very fortunate to have partners like MSI who have worked so hard to create a loving and comfortable environment for families who have traveled to Phoenix with sick children and need a temporary home away from home."

The Ronald McDonald House Charities is just one local organization benefiting from MSI's time and talents. MSI's founder and CEO, Rick Munson, sits on the Board of Directors for the Phoenix Crisis Nursery. Crisis Nursery's mission is to break the cycle of child abuse and neglect by providing protection, support and opportunities to troubled families and their children. MSI's President, Tim Tiller MSW, is privileged to hold a position on the Board of Directors for Central Arizona Shelter Services also known as CASS. CASS mission is to empower men, women and children with diverse needs to end their homelessness by providing shelter and supportive services. MSI, as a company, firmly believes in giving back; and encourages all team members to participate in something that is larger than they are. In an effort to provide associates outreach opportunities, MSI has created an internal Humanities Committee. Whether it's helping an associate or someone else, we've found it incredibly rewarding to participate in a bigger picture.

**About Multi-Systems, Inc.**

Serving the hospitality industry since 1990, [MSI \(Multi-Systems, Inc.\)](http://www.msisolutions.com) is a leading supplier of hotel technology and [property management software](#) solutions. With an installed customer base of nearly 3,000 hotels and resorts throughout North America, MSI is one of the largest privately-held providers of fully-integrated property management, sales, marketing and catering, point of sale, web booking, and centralized corporate services. MSI specializes in "total system solutions" for management companies and hotel chains by providing central reservation and property system integration. For more information on MSI, visit [www.msisolutions.com](http://www.msisolutions.com).

**About Ronald McDonald House Charities of Phoenix**

For the past 20 years, Ronald McDonald House of Phoenix has offered a comfortable, welcoming and affordable haven for families who come to this "home-away-from-home." The families stay for days, weeks, sometimes months at a time, while their children undergo medical treatment at Valley hospitals. They are asked to pay just \$10 a day to stay at the House, but no family is ever turned away because of its inability to pay. The Phoenix House can accommodate up to 45 families at any one time and serves more than 1,200 families a year. Ronald McDonald House Charities of Phoenix is a non-profit organization supported by individual, corporate and foundation donations. For more information on the Ronald McDonald House Charities of Phoenix visit <http://www.rmhcphoenix.com>.

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