Release Notes - NiteVision: NV2014 R2 SP0 P1

41129: Payment Card Processing: Additional Changes/Modifications needed for TSYS Certification Requirements Version 13.2

System Requirements for TSYS Certification have been implemented.

41305: CloudPay/MerchantLink: Manually entered New CC# (not on file) will prompt the End User twice to Swipe [NoP2PE]

Modification to ensure the End User is not prompted more than once to swipe a Credit Card (CC) if attempting to utilize a manually entered CC in a Guest Worksheet has been completed. This issue should no longer occur if MerchantLink with NO_P2PE is utilized with NiteVision.

41308: CloudPay/MerchantLink: Error Received when Swiping an existing CC# on file when doing a Transaction [NoP2PE]

Modification to ensure Credit Cards can be entered into and/or updated in the system without error when CloudPay/MerchantLink without P2PE is active has been completed.

41311: CloudPay/MerchantLink: Consecutively entered CC# (manual) will PreAuth previous card insted of charge entered one [NoP2PE]

Modification to ensure all Credit Card Transactions are processed as entered in NiteVision when CloudPay/MerchantLink with No_P2PE is active has been completed.

41314: CloudPay/MerchantLink: CC Transactions done with Swiped Credit Cards showing as "Manual" [NoP2PE]

Modification to ensure all CC Transactions which are swiped are recorded as such in NiteVision with CloudPay/MerchantLink without P2PE has been completed.

41602: MerchantLink CCP: Implementation for use with InnLink 2Way CRS

Modification to implement usage of CloudPay/MerchantLink No_P2PE with the Innlink 2Way CRS in play has been completed.

41605: MerchantLink CCP: Implementation for use with EReslink

Modification to implement usage of CloudPay/MerchantLink No_P2PE with the EReslink in play has been completed.

41608: MerchantLink CCP: Implementation for use with SynXis CRS

Modification to implement usage of CloudPay/MerchantLink No_P2PE with the SynXis CRS in play has been completed.

41611: MerchantLink CCP: Implementation for use with Best Western CRS

Modification to implement usage of CloudPay/MerchantLink No_P2PE with the Best Western 2Way CRS in play has been completed.
41618: MerchantLink CCP: Implementation for use with LuxuryRes

Modification to implement usage of CloudPay/MerchantLink No_P2PE with the LuxuryRes CRS in play has been completed.

Reservations will still be automatically entered as needed, but Credit Card information will no longer be inserted for the guest's stay. End users will need to manually obtain the Credit Card information from LuxuryRes in order to bill the guest as a No Show, etc.

41692: MerchantLink CCP: Implementation for use with GenaRes CRS

Modification to implement usage of CloudPay/MerchantLink No_P2PE with the GenaRes CRS in play has been completed.

Item to Note: Although the file changes have been included with the install, actually functionality could not be confirmed due to the discontinuation of the Test Sites for GenaRes CRS.


1754: Worksheet: Additional functionality in Folio (Open Worksheet)
Lock Override occurrences.

Modification for better handling if/when a Folio Lock is overridden by an End User on another Machine/Instance of NiteVision has been implemented.

Now, any worksheet changes made to Guest Worksheet by the original edit will not be implemented and the worksheet will need to be refreshed before additional changes (and/or redo of the original changes, etc.) are made.

11459: Wholesale Module: Additional "Active" functionality

Ability to tag a Wholesale Reservation as Active (default) or Inactive has been implemented.

Setting is available for use within each individual Wholesale Group created in NiteVision.

11577: Wholesale Module: Layout Enhancements (Miscellaneous)

Standardized Layout and labeling has been finalized as needed in the initial installment of the Wholesale Group Module.

20576: Cancellation Policy: System brings up "Cancelled Successfully" notation even if Res is not Cancelled

Modification to ensure the correct process is followed and noted if/when a Cancellation is done on a Reservation with a Cancel Policy has been completed.

Now, if the Reservation is not cancelled, it will no longer show a message stating it was.

Existing INI Setting:
[Worksheet]
Enforce Cancellation Policy During Cancel=Never (default)\Prompt_Yes\Prompt_No\Always

22512: Wholesale Groups: Initial Development

Wholesale Group Module enhancement has been implemented for general use in NiteVision.

IMPORTANT NOTICE:
Use of this module MAY NOT BE COMPATIBLE with all CRS providers. Please contact MSI
Solutions, Inc. prior to implementing this module if you currently run a CRS Interface with NiteVision at your property.

Definitions:
Release to Soft - Inventory is no longer exclusive to the Wholesale Group Contract (shows as available in Availability (F4)), with no warning to the User that the Room Type selection is part of a Wholesale Group Contract. The Wholesale Group Contract is still available for selection as needed in the Guest Worksheet to link guest stay to the Wholesale Group.
Released to Closed - Inventory is no longer exclusive to the Wholesale Group Contract (shows as available in Availability (F4)) and the Wholesale Group Contract is no longer available for selection in the Guest Worksheet to link a guest stay to the Wholesale Group.

INI Settings:
[Wholesale]
Allow Soft Blocks=True/False
Sets the system to allow the use of Soft Blocks within the Wholesale Groups Module.
   Item to Note: In most cases, use of a CRS Interface with NiteVision prohibits the use of this function. Please consult with MSI Solutions Customer Service before activating this option if your property currently utilizes one or more CRS Interfaces with NiteVision for Internet Reservations.

Default Nights for Allocations Grid=14
Sets the number of Nights (columns) to show in the Allocation grid in the Wholesale Groups Module.
   Item to Note: The default setting to fit most standard screens is 14. Entering a value greater than 17 will most often require the use of the scroll bar to view all the Dates in the default view range of the grid.

Enabled=False/True
Activates the Wholesale Groups Module for use when creating Groups in NiteVision. False retains the previous (Legacy) Groups module.

Link Wholesale contracts to Rate Plan=Never
   **Even though this setting may Auto-Load with the use of the Wholesale Groups Module, the functionality to link a Wholesale Contract to a Rate Plan\Rate Code has not been fully implemented and is not yet supported. It is recommended this setting remain set to “Never” to ensure proper functionality with this NiteVision version.**

Valid Rate Plan Source for Wholesale Contracts=
   **Even though this setting may Auto-Load with the use of the Wholesale Groups Module, the functionality to included/exclude Rate Plan Sources for Wholesale Contracts has not been fully implemented and is not yet supported. It is recommended this setting remain <blank> to ensure proper functionality with this NiteVision version.**

Security Levels (New):
Configure Wholesale Release to Soft Days Out  Default Level = 4
Configure Wholesale Release to Soft Date Value  Default Level = 4
Create Wholesale Block Default Level = 4
Create Wholesale Contract Season  Default Level = 4
Edit Wholesale Block  Default Level = 4
Edit Wholesale Contract  Default Level = 4
Edit Wholesale Contract Rate Amounts  Default Level = 4
Link Season to Wholesale Contract  Default Level = 4
Un-link Season from Wholesale Contract  Default Level = 4
View Wholesale Contracts PickList  Default Level = 3
34400: NiteVision 2013 R2 SP0 P1/nvcomn40/End of Day.ClearCCData/na, -2147217913, 4215

Modification to have better handling if when a Query Timeout occurs (errors) during the End of Day process when Credit Card transaction information (basic) is archived.

34578: Reporting: Turning Off Common Logging Does Not Disable It.

Modification to ensure Debug Logging works as expected has been completed.
Now, the system should no longer repeat DataFilePath Errors repeatedly when printing a Text formatted report even if Debugging is turned off.

Existing INI Setting:
[SystemInfo]
Common Debug Logging=0

34948: Audit: Single-Click and Automated Automatic Audit

[NERF# 12385] Options for Automatic Audit (either via Single-Click Manual Initiation or Automated Initiation) has been implemented.

Items to Note:
1. With the Automatic Audit methods, Guests which were due to Depart, but were not checked out before the Night Audit is initiated will be automatically extended to the next Business Date.
2. Guests due to Arrive which were not Checked In before the Night Audit is initiated will NOT be checked in and maybe Cancelled or Processed as a No Show if the system is set to do so.

Because of this all guest transactions should be completed before the time designated for either type of Automatic Audit.

**Important Item**
The order of each process (Print Reports, Post Room Rate & Taxes, etc.) done during the Night Audit have been changed in order to better handle each process when done automatically. These changes also affect the Button Order of the Standard (Legacy) Night Audit Screen. Attention needs to be paid to the new order to ensure all steps of any Daily Reconciliation are being done before and/or after each button is pressed, etc.

INI Settings (Setup):
[End of Day]
Audit Postponement Intervals=
Comma delimited list of possible delay periods (in Minutes) which will be shown in the Postpone Audit Picklist. Default times (if left blank) are 0 Minutes, 5 Minutes, 10 Minutes, 15 Minutes and 30 Minutes.
Item to Note: As the Audit Time draws near and/or the Maximum Audit Postponement Level is reached, the selections in the Remind Me and/or Postpone Audit picklists will drop off (if the amounts are outside either of the designated limits)

Audit Reminder Display Duration=15
Amount of Time (in Seconds) which the Night Audit Reminder Pop-up will remain on the screen if the User does not manually close it.
Item to Note: The automatic refresh for this Pop-up if the User does not indicate either a
“Remind Me” value and click <OK> is 10 seconds.

Auto-Print Hanging Balances=True/False
Controls if the Hanging Balance Guest Worksheet Listing is automatically printed when Hanging Balances are found during the Automated and/or Automatic Night Audit process.

Automatic Audit Machine={Machine Name}
The machine name on which the Automatic Audit should initiate/run.
Item to Note: In order for the Automatic Audit to begin on the designated machine, NiteVision MUST BE at least Open/Started Up and at the NiteVision Main Menu on that machine. If not, the Automatic Audit, nor any of the Audit Warnings, will not fire and the Business Date will not be advanced as expected.

Automatic Audit Time=HH:MM
The time of day (Military Time) when the Automatic Audit should begin.

Audit Warning Time Minutes=15
Amount of time (in Minutes) before a Night Audit is scheduled to begin in which the system will begin warning Users the Night Audit is scheduled to start.

Automated Audit Show Now=False/True
Determines if 'Now' is shown as an option in the Postpone Until: section of the Audit Reminder prompt. If selected, the Night Audit will begin immediately (i.e. Now) rather than waiting until the designated Audit Time indicated in Setup.

Clear Audit In Progress Flags Before Backup=True/False
Sets the system to clear any INI Settings which record Night Audit detail while it is In-Progress before the Backup portion of the Automatic Audit begins to better handle how the Database responds (example: Not showing an Audit is In Progress right away) if restored from the resultant backup

Disable EOD Backup=False/True
Sets the system to skip the Backup process during the Automated or Automatic Audit process. This setting should only be used if Backups are done with some other portion of the program (such as Corporate Export or Manually)

Force Auto-Extending Stays=True/False
True – will set the system to attempt/force extending Checked In Guests due to Depart on the current Business Date being closed by removing the Room# (if assigned) from Guests still due to Arrive and/or changing the StartDate and/or EndDate of any Level 4 (Do Not Rent) or Level 5 (Out of Service) Maintenance Items associated with the Room# to allow the stay to be extended and saved. Also, Overbooking checks are by-passed during this process.

Hidden Audit Styles=
Determines whether or not the Standard Night Audit and/or Single Click Automated Audit (Manual) options are available for use from the NiteVision Main Menu.
Manual – typing this value will remove/hide the option to run the Manual Night Audit from the Standard Night Audit Menu (Legacy Functionality) when initiating the Night Audit via Audit – Night Audit
Single – typing this value will remove/hide the option to utilize the Single Click Automated Audit from when manually initiating the Night Audit via Audit – Night Audit
Item to Note: Entering both values will prohibit manually running of the Night Audit in either format by a User

Hours Allowed Before Date Warning=12
The Time (in Military Time) which the system will use to determine the Time Span before midnight the system will allow the User to initiate the Night Audit to roll over to the next
Future Business Date WITHOUT receiving the standard Business Date/Current Date Warning.

*****Important Note*****

This INI Setting has changed in later versions of NiteVision. As of NV2014 R2 SP1, the INI to control this functionality is:

[End of Day]

StartTime for Future Date Audit Warning Bypass=12

Limit Automatic Audit to Current Date=True (default)/False

  True – sets the system to only run the Automatic Audit for the Current Business Date, if applicable.

  False – sets the system to run the Automatic Audit for any Past Business Date until the Date is current. This setting can be used to automatically “catch up” the system to the Current Business Date if the Audit has been missed or skipped for numerous days in a row.

Items to Note: Because this setting allows the system to start/run numerous Night Audits one right after the other with no significant time in between for User intervention, one or more of the following may occur:

1. Any Checked In Guests will be automatically extended if the Guest Worksheet is NOT checked out on the designated Departure Date
2. Open Shifts will be automatically closed
3. All Reports will be automatically printed for each Business Date closed.
4. If the Automated Audit grid is set to show after the Night Audit is complete, this screen will need to be closed before the next Automated Audit can begin.

Max Audit Postponement=120

The maximum Time (in Minutes) which the Automatic Audit may be postponed may be posted by a User from the Automatic Audit Warning prompt

Maximum Corporate Export Tries=5

Number of times which the Automatic Audit will attempt to verify Corporate Export is running.

If the designated Audit Machine is the same machine which runs the Corporate Export Interface, the system can attempt to automatically start up Corporate Export if the following criteria is met:

1. Corporate Export must be setup appropriately and ready for use.
2. NVCorpExport.exe must be in the same file path as the NiteVision.exe
3. INI Setting: [End of Day] Allow Corp Export Button=True
5. Trainer Mode for NiteVision is not being utilized

Print Audit Grid=False/True

Determine if the Automatic Audit grid is Auto-Printed once the Automatic Audit has been completed.

Shift Lock Timeout=5

Amount of Time (in Minutes) the system will retry before overriding the lock if/when the Shift Close screen is open on another NiteVision machine in the network.

**This setting is currently NOT ACTIVE for use with the any Night Audit mode

Show Automated Audit Results=Error Only (default)
Exception\True\False

Sets the determination if the Automatic Audit grid will or will not remain on the screen once the Audit has been completed.

  True – Always leaves the Automatic Audit grid open on the screen for the User to manually close out once it is reviewed
False - Never leaves the Automatic Audit grid open once the Automatic Audit has been completed.
Error Only - leaves the Automatic Audit grid open on the screen for the User to manually close out once it is reviewed if any errors or aberrations occur.
Exception - leaves the Automatic Audit grid open on the screen for the User to manually close out once it is reviewed will keep it open if any exceptions or aberrations occur.

Show Result Column=False
Controls whether or not the Result (Text) column shows on the Automatic Audit grid

INI Settings (Used during Processing):
[End of Day]
Audit Machine Name=
Show the name of the NiteVision machine on which the Night Audit has been initiated while the Night Audit is in process. Otherwise it remains blank.

Audit Mode=
Shows which type of Night Audit (string value) has been initiated while the Night Audit is in process. Otherwise it remains blank.
Values include: Manual, Automated and Automatic.

Next Audit Time=M/D/YYYY H:MM:SS: AM/PM
Contains the Date/TimeStamp when the next Automatic Audit should run. This value populates when the first Automatic Audit Warning fires.

Next Reminder\{MachineName}= M/D/YYYY H:MM:SS: AM/PM
The Date/TimeStamp for the next Automatic Audit Reminder for the designated NiteVision machine. This setting is blank when an Automatic Audit is not pending.

Time Audit Started=M/D/YYYY H:MM:SS: AM/PM
Contains the Start Date/TimeStamp of the Audit while it is “In Progress”. Otherwise, it remains blank.

Additional INI Settings:
[SystemInfo]
INI Refresh Interval=60
Sets the amount of Time (in Seconds) in which the system will automatically Refresh/Apply any change to the Configuration (INI) Settings for NiteVision.
Default is 60 seconds and the accepted Range is between 1 second to 2,147,483,647 seconds

Security Levels (New):
Initiate Single-Click Audit Default Level = 1
Postpone Automated Audit Default Level = 1

Existing Security Levels:
Show Close Day Form Default Level = 1

**34978: Room Status (F8): Lines added for Level 0 to 3 Maintenance Issues show GREEN instead of RED (or similar) in Guest Name column**

Modification to remove the Green designation from Level 0 to 3 Maintenance Items shown in Room Status (F8) has been completed.
The Maintenance Description/Notes for all Maintenance Levels (0-5) has been moved out of the Guest Name column and into separate column designations (if designated to show by the
End User). Now the Guest Name column will now only show as GREEN if the Room is Occupied and RED if the Room has a Level 4 or Level 5 Maintenance Issue

**34979: Room Status: Option to turn On/Off "Multiple Lines for Multiple Maintenance Issues" (F8)**

An option to hide multiple lines from showing in the Room Status (F8) grid for those Rooms which may have more than one Maintenance Item associated for the Current Business Date has been added.

INI Setting:
[Housekeeping]
Show all Maintenance Issues for Room in RoomStatus = True (default)/False

**35047: Maintenance: Add Item Detail to Maintenance**

[ITS# XXXXX]
Enhancement to add the ability to create a list of default Maintenance Item Details which the End User can select from when creating a new Maintenance Item.

Each individual item on the list can be configured for either one specific Maintenance Level (between Levels 0-5) or All levels. Users are also able to set whether or not the selected option requires additional Maintenance Notes when the issue is created.

INI Setting:
[Housekeeping]
Use Maintenance Item Detail List=False (default)/True
Default = False

The following reports have been adjusted to include the Maintenance Item Detail along with additional Maintenance Notes for each Maintenance Item (if entered):
- Vacant Rooms Report
- Past Due Maintenance Report

**35113: Housekeeping: Additional New Housekeeping Room Status Options**

[NERF# 17230]
Modification to add functionality for End Users to supplement the existing Housekeeping Status options available in NiteVision has been completed.

Users can now add up to 12 new Housekeeping Status options to manually control for each room via Setup - Room Status Setup in the Housekeeping module. Once configured, Users can set the Housekeeping Status of Rooms as needed (where ever the Room Status option is available for edit) via Right-Click - Set Room Status.

Item to Note: Single Click and Double Click options to change Room Status (where available) will only toggle between Clean and Dirty. If an alternate/custom status is set for the Room, "Set Room Status" will need to be used to change to and from those Housekeeping Status Types.

**35148: Email: Attachments for Automatic Report Email during Night Audit are not being included [Intermittent]**

Modification to correct issue where some Reports designated to be automatically emailed as attachments during the Night Audit were not included with the email which was sent has been completed.
**35184: Email: Add Option to Require appropriate formatting for Email Address Field in Guest Worksheet and/or Accounts Receivable**

[NERF# 17236]
Modification to allow Email Address Formatting check in the Guest Worksheet and/or Accounts Receivable has been implemented.
Formatting follows the guidelines noted in [http://www.regular-expressions.info/email.html](http://www.regular-expressions.info/email.html)
Formatting basics are: `\b[A-Z0-9-_.%+-]+@[A-Z0-9.-]+\.[A-Z]{2,4}\b`

INI Settings (New):
[Accounts Receivable]
Require Email Formatting=False\True

[Worksheet]
Require Email Formatting=False\True

**35235: Worksheet: Change of Focus in Text Explanation field rather than on <OK> button when entering Rate Override Explanation**

[NERF# XXXXX]
Modification to put the cursor when entering an Override Reason in a Text Box (instead of putting focus on the OK button) so that End Users can start typing without having to manually move the cursor first has been implemented.

**35248: Rates: Error received when attempting to Validate Restrictions [NVRate40.dll]**

Modification to better handle the validating of Rate Restrictions has been completed.
The typo in code which was preventing the changing of Rates in Folios has been corrected.

**35249: Room Tape: Show Maintenance Issues on Room Tape (F7) or Room# Selection Screen in Guest Worksheet**

[NERF# 17119]
Modification to add the Maintenance Item information to the Room Tape grid (especially the one present inside the Guest Worksheet when selecting a Room for the Guest Stay) has been implemented.
Users can now add the Maintenance Level and/or the Maintenance Level Description to the Room# selection screen (and/or full Room Tape screen) to see any applicable Maintenance Issues which may be associated with a specific Room# before the standard warnings would occur.

INI Settings (New):
[Room Tape]
Show Maintenance Level=False\True
Show Maintenance Level Description=False\True

**35343: Maintenance: Automatic Adjustment of L4 to L3 during Check In Process with new Maintenance Level Descriptions**

[NERF# 1987]
Modification to ensure the option to automatically set a Level 4 Maintenance (Do Not Rent) item assigned to a Room to Level 3 (High Priority) so the room can be rented with the new Maintenance Level Descriptions in play has been completed.
With the original functionality, the system can also be set to automatically revert a Level 3 Maintenance Issue room to a Level 4 (Do Not Rent) when the guest occupying the room is checked out and the appropriate Maintenance Item Description (if applied) should follow along with it.

INI Settings:
[Reservation]
Adjust Out-Of-Service Level Upon Check-In=False
   If True, the system will allow the End User to assign and check in a guest into a Level 4 (Do Not Rent) Room by adjusting the Maintenance Level down to Level 3 (High Priority) which allows the room to be rented with a Maintenance Issue still assigned.

[Reservation]
Adjust Maintenance Level Upon Check-Out=False
   If True, the system will revert a Level 3 Maintenance Issue to Level 4 (Do Not Rent) Room when a guest is checked out.

Security Level:
Check-In Out-Of-Service Room   Default Level = 5

35372: MerchantLink CCP: Transaction done in a Past Stay Folio needs to send Current Date for Arrival/Departure

[NERF# XXXXX]
Modification to send Credit Card (CC) Transactions with the Current Business Date when transactions are done in Checked Out Guest Folios so the transaction information can be appropriately imported into the Back Office\End System correctly has been implemented.
Credit Card Transactions should now successfully import as needed with the automated systems with the appropriately set Arrival, Departure, Check In and Check Out Dates if the setting is activated.

INI Setting (New):
[CloudPay]
Use Current Date for Past Stay Transactions=False (default)\True

35374: MerchantLink CCP: Swiped Transactions Fail if/when Track2 data is missing

[NERF# XXXXX]
Modification to add better handling with MerchantLink CCP when the system encounters a Credit Card with the Track2 Data missing.
Transactions should no longer fail if/when this scenario occurs.

35414: Maintenance:  Level 6 Add New Maintenance Issue Security Level added [Not Needed/Wanted]

Erroneous Maintenance Level accidentally added during last Code Edit has been removed.

35498: SMOP: Posting Priority not followed when there are two or more SMOP selected in the folio

[NERF# XXXXX] Modification to correctly handle prioritization (either by Date Range or setting to Active/Inactive) of Special Method of Pay (SMOP) has been completed.
Now, Folio Lines which are automatically posted to the Special Method of Pay (SMOP) tabs
will follow the prioritization criteria and manually posted items will remain/stay in the SMOP tabs in which they are posted (will not change according to any prioritization, etc.)

35502: Maintenance: Maintenance Issue showing as edited even though no changes were made by the End User

Modification to ensure a Maintenance Item shows as "Edited" only when an actual change occurs has been completed.
Now, if a Maintenance Item is viewed, but the End User clicks Cancel to close, the system will no longer record that view as an Edit.

35524: MerchantLink CCP: Refund issue when OFFSET transactions exist across multiple folios

[NERF# XXXXX]
Modification to ensure only the Credit Card Transactions done by the same Credit Card in the same Folio will be tagged as OFFSET and not sent when the Credit Card batch is settled has been completed.
Now, the system will no longer tag opposing CC Transactions done on different Folios with the same Credit Card as OFFSET.

35527: 911 CCP: Batch Settlement not moving transactions to History table (CreditCardTransactionHistory)

Logging added to system to aid in determining the root cause of the reported issue.
No change to eliminate the issue completely has been done at this time.

35652: Worksheet: Option to Copy Travel Agent Information when Copying an existing Reservation w/ a Travel Agent

[NERF# 25414]
Modification to add in an option to copy Travel Agent information (if present) if/when a Reservation is copied for a new Reservation has been completed. the system can now automatically copy the Travel Agent (if present) or prompt the User to do so during the Reservation copy process.

INI Setting (New):
[Worksheet]
Copy Travel Agent to New Res for Existing Guest=Never (default)
\Always\Prompt_Yes\Prompt_No
Never - will create the Reservation copy without the Travel Agent regardless of whether or not a Travel Agent is present in the source reservation (Standard Process)
Always - will copy the Travel Agent information (if present) into the new Reservation created by the Copy process.
Prompt_YES - will prompt the User whether or not to copy if a Travel Agent is present in the source Reservation. The "Yes" button has focus.
If "Yes" is chosen, the system will copy the Travel Agent into the new Reservation as needed.
If "No" is chosen, the system continue to make the new Reservation without the Travel Agent information being copied.
Prompt_No - will prompt the User whether or not to copy if a Travel Agent is present in the source Reservation. The "No" button has focus.
If "Yes" is chosen, the system will copy the Travel Agent into the new Reservation as needed.
If "No" is chosen, the system continue to make the new Reservation without the Travel Agent information being copied.
Additional Functionality Added: Option to Prepend the Travel Agent Name with the IATA# in the Travel Agent cell of the Guest Worksheet to assist in clarifying which Travel Agent has been selected for the guest when Travel Agents with similar names are present in the system (where only the IATA# can be used to distinguish between them).

Now Users no longer need to continuously open the Travel Agent Listing (and risk de-selecting the current Travel Agent) to see/compare the IATA#s if this setting is activated.

INI Setting (New):
[Worksheet]
Prepend Travel Agent Name with IATA#=False/True

35724: BW CRS: Update Vendor Partner Listing

[TR# {Fall2013 - VII - 26}]
Modification to automatically reach out and update the Vendor Partner Listing for Best Western during the Night Audit process has been completed.

35725: BW CRS: Require Email and Email Preferences

[TR# {Fall2013 - IX - 27}]
Modification to add additional layers of requirement for Member vs. Non-Member Reservation process around Email Address requirements.

End Users can now configure to require or not require Email Addresses for Members, Non-members or Both during the Check In process.

INI Settings (New):
[Best Western]
Require Email for Check-In for non-Loyalty guests=FALSE
Require Email for Check-In for Loyalty Guests=FALSE
Require Email preferences on Check-In=FALSE

Item to Note:
The above settings work outside the normal Worksheet settings which can be set to require the Email Address field be filled in for ANY guest either during Check In or Anytime (Standard Guest or Group Guest). In order to separate Member requirements from Non-Member requirements, this base Worksheet Field Setting would need to be set to "Not Required" for both Guest types.

35726: BW CRS: DayUse Guest Cancel Code

[TR# {Fall2013 - XI - 27-28}]
Modification to correctly incorporate the new CancelOriginatorCode "DayUse" when a Cancel message for a Same Day Checkout is done has been implemented.

35785: BW CRS: CRS Source of Business tracking in NV

[TR# {Fall2013 - VIII - 26-27}]
Enhancement to add secondary Source of Business Tracking for Best Western CRS Reservations has been completed.

35837: Worksheet: Add Dishes in Room Check Box

[NERF# 25334]
Check Box option for the Guest Worksheet to indicate "Dishes in Room" has been added.

The cell can be added to the Guest Worksheet layout and can be included as a column (view only) in the Guest Record Search grid.
Item to Note: This is a simple "check box" cell addition to the guest worksheet and is not INI and/or Security Level protected in any way (and is not "lockable" via the standard worksheet settings at this time).

35854: Reports: Arrival Reg Card showing Print Preview even if Preview is unchecked

Modification to the Preview designation of the Arrivals RegCard Print Function has been completed.
The system will now preview or not preview the Registration Cards to the screen as indicated in the Button setup.

35864: Cancellation Policy: Prompt highlights "Yes" on Cancellation Prompt even if Prompt_No is designated in INI Setting

Modification to ensure the prompts for Cancellation Policy notification during a Cancellation are working as expected has been completed.
Now, if the prompt is set to show, the "Yes" or "No" button is highlighted accordingly.

35944: Rates: Add Pop Up Notifications when Cancelling Specific Rate Codes

[NERF# 25118]
Additional of functionality to show messages as needed if/when a Reservation with a specific Rate Code/Rate Season is Cancelled.
Users can now set specific messages to come up via Setup - Rates - Rate Notification Setup to show if/when a Reservation with the designated Rate Codes. Setup allows for easy selection of multiple Rate Codes during a single "Message" creation.

INI Setting (New):
[Worksheet]
Allow Cancellation of Res with Specific Rate=Always (default)\Never\Prompt,Yes\Prompt,No
Always - will cancel the Reservation per the standard process.
Never - will halt the cancellation process with the notification designated in setup.
Prompt,Yes - will prompt the End User he/she is about to cancel a Reservation with a specific Rate Code Message with the "Yes" button having focus.
If "Yes" is chosen, the system will continue to cancel the Reservation as needed.
If "No" is chosen, the system will return the User back to where the cancellation was initiated.
Prompt,No - will prompt the End User he/she is about to cancel a Reservation with a specific Rate Code Message with the "No" button having focus.
If "Yes" is chosen, the system will continue to cancel the Reservation as needed.
If "No" is chosen, the system will return the User back to where the cancellation was initiated.

Security Levels:
Allow Cancellation of Reservation with Specific Rate Default Level = 1
Edit Rate Notification Listing Default Level = 5

35949: Cancellation Policy: Cancellation Policy cell in Worksheet doesn't show any Text/Values

Modification to show the Cancel Policy Indicator (if any) in the Cancel Policy cell (if shown) if/when there is a Cancel Policy associated with the Guest Worksheet has been completed.
36066: Worksheet: Error received when attempting to Cancel a Reservation with Temporary Folio Lines

[NERF# 13295]
Modification to better handle Folio Lines posted to Guest Worksheets which are not Checked In when the worksheets are later processed as Check Ins, Cancellation and/or Processed No Shows has been implemented.
The system should no longer error if/when Temporary Lines are present prior to utilizing the Cancellation process.

36112: Accounting: Prohibit Payment Accounts from Being Refunded if Not Charged in Non-Guest Sales

[NERF# 17891]
Modification to incorporate the Payment Refund Restrictions used in the Guest Folio into other areas where Debit and Credit Transactions can be done has been implemented.
Users can now be restricted on Refund Amounts done for designated Accounts in Cash Sales and Accounts Receivable via INI Setting.

INI Setting (New):
[Cash Sales]
Cash Refund Restricted Accounts=
Comma delimited listing of accounts which are to be included when enforcing Cash Paid Out Restrictions.
Cash Refund Restriction Limit=.25
The amount of money which a Refund can exceed the amount taken in when enforcing Cash Paid Out Restrictions

[Accounts Receivable]
Cash Refund Restricted Accounts=
Comma delimited listing of accounts which are to be included when enforcing Cash Paid Out Restrictions.
Cash Refund Restriction Limit=.25
The amount of money which a Refund can exceed the amount taken in when enforcing Cash Paid Out Restrictions

Existing INI Settings:
[Folio]
Cash Refund Restricted Accounts=
Comma delimited listing of accounts which are to be included when enforcing Cash Paid Out Restrictions.
Cash Refund Restriction Limit=.25
The amount of money which a Refund can exceed the amount taken in when enforcing Cash Paid Out Restrictions

36171: Reports: Additional Logging when Generating Reports

[NERF# 27897]
Enhancement to add the TimeStamp, Report Name, Machine Name and User Name each time a report is built/created and an additional line entry if the report is emailed to the Activity Database and Activity Log Report output has been completed.

36206: Confirmation Letter: Ability to suppress the Preview of the Confirmation Letter when printing is no longer functional
Modification to ensure the Preview options for the Confirmation Letter function as expected has been completed.

Now the Confirmation will preview or not preview as indicated both either the printed copy and/or emailed copy in setup.

Existing INI Setting(s):
[Confirmation Letter]
Preview Confirmation Email=Never (default)\Always\Prompt_Yes\Prompt_No
Preview Confirmation Letter=Never (default)\Always\Prompt_Yes\Prompt_No

**36223: Groups: Allow Non-Group Rate plan INI not working as expected when False (All Rates show all the time)**

[NERF# 27930]
Enhancement to allow the End User to determine a single default Group Rate for all Groups created from within NiteVision has been implemented.

Now, End Users can set a single, default Rate Code for all Groups created, or set the system to only show Rate Seasons designated as Group Rates when creating and/or modifying a Group's Rate Worksheet.

INI Settings (New):
[Groups]
Default Group Rate Plan=
(Single) Rate Code value entered here will be the Rate used for each Group created via NiteVision.

Existing INI Settings:
[Groups]
Allow Non Group Rates=True\False
If False, sets the system to only allow\show Rate Seasons designated as a Group Rate in Season Setup. If False, the system will show all applicable Rack, Special, and/or Contract Rates with the applicable Group Rates in the Rate Choice column of the Rate Worksheet and utilize the Rack Rate choices when determining the Default Rate for a guest stay.

**36322: Pegasus CRS: Enhanced Rate Suppression based on Rate Message from Pegasus**

[NERF# XXXXX]
Modification to add functionality which allows the setting of the individual Rate Suppression for a Guest Worksheet via a Pegasus CRS Booking for Reservations regardless of SRP (no longer just association with Rate Season setup and/or manual setting from within each Guest Worksheet in NiteVision). This global option needs to be activated for the Pegasus CRS via INI Setting.

INI Setting (New):
[ERT_Pegasus]
Update PriceViewable on Existing SRP=False\True

**36344: Folio: Add Pop-Up Box for Enhanced Re-Rate to Confirm Re-Rate Will Occur Automatically or Manually**

[NERF# 15989]
Modification to better handle Early Departure Re-Rating if/when a guest checks out before their scheduled Departure Date has been implemented.

User can now have the opportunity to halt the Check Out process and go back to the Guest
Worksheet if the guest is going to be Re-Rated. Continuing with the Checkout will continue to Re-Rate the guest as needed. Activation of this additional step is controlled by INI Setting.

INI Setting (New):
[Worksheet]
Abort Early Departure without Enhanced ReRate=False/True
Sets the system to prompt the End User to return to the guest worksheet to manually deal with any Re-Rate which may be necessary or proceed with the Checkout as intended and Automatically Re-Rate the stay if necessary.

36514: Setup: Modification to Setup Tab(s) Layouts for more efficient use of available space

Rework of the various Setup tabs in NiteVision (Setup - System Settings) to better utilize available space and better grouping has been completed.

36520: Security Deposits: Multiple Refunds done if End User Clicks "Refund" button multiple times

Modification to ensure the current process of Refunding Security Deposits is finished before a new process is initiated has been completed.

36541: NiteVision: Adding Functionality of Having the INIs Automatically Refresh Themselves

Modification to implement an automatic refresh options for INI Settings has been completed. Now, NiteVision will automatically refresh all INI Settings to incorporate changes at the designated interval (in Seconds).

Item to Note: Although manually applying any setting changes by clicking "Apply" is no longer required to implement Setting changes, it is still recommended if the End User cannot wait the allotted interval for the automatic Refresh.

INI Setting (New):
[SystemInfo]
INI Refresh Interval=60 (default)
Amount of Time(in Seconds) the system will set itself to refresh INI Settings.

36568: Reporting: Additional Activity tracking of Reservation Changes [Phase II]

[NERF# 17130]
Enhancement to add additional tracking of Reservation changes to the Activity Log section for the Guest Stay [Phase II].
Items were added to the Tools - More Guest Information - Activity Log where appropriate to the Reservation, Client and/or Rate tabs.

Items Added: Changes to Address1, City, State, Zip/Postal Code, Country, Travel Agent, Pet In Room checkbox, # of Pets cell, and Housekeeping Day of Week (DOW)

36594: SynXis CRS: Rates are still being sent to CRS even if "Allow Rate Update" is not checked in Rates
Modification to ensure "Allow Status Update" and "Allow Rate Update" messages are only being sent if/when the Rate Codes Setup for SynXis CRS is set to do so has been completed.

Now, only those Rate Codes where either option or both are checked to do so will update as needed to the CRS when changes occur.

**36690: No Show Processing: If Automatic No-Show Processing Fails for Direct Bill, the Folio Lines are not Voided**

Modification to ensure that Guarantee No Shows are processed as expected during the Night Audit (especially if Automated Audit is utilized) has been completed.

Guaranteed No Shows set to be billed to a Direct Bill Account which is no longer Active will now be exempted from Automatic Processing rather than being partially completed and left with a Hanging Balance. These type of Guaranteed No Shows will remain as such, until they are manually dealt with and removed from the Guaranteed No Show Listing.

**36825: NiteVision Startup: Method to Determine if the DB Updater is Running will Fail if the Updater is Running on a Different Machine.**

Enhancement to halt the start up of NiteVision on a workstation if the Database Updater as been initiated and is still in progress on another workstation has been implemented.

Now the End User attempting to start NiteVision will be notified that the Database Updater is currently running (and on which machine) and access to NiteVision will be halted until the process is complete.

**36865: NiteVision: Automated No-Show Processing Creates Hanging Balances.**

Modification to ensure that Guarantee No Shows are processed as expected during the Night Audit (especially if Automated Audit is utilized) has been completed.

The system now checks that lines from both sides (Debit and Credit) are balanced and adjusts to ensure a $0.00 balance before posting and finalizing the Billed No Show.

**36904: Reports: Enhanced Yield Management User ID does not correctly resolved for use in reporting.**

Modification to ensure the User IDs for the various NiteVision modules are correctly recorded/listed for use in Reporting has been completed.

Reports set to show the Employee (Clerk) ID should now print without error if Yield Management Module ID is applicable within the range selected for the report.

**36967: UATP: Add cardmask to UATPtransactionhistory table**

[CR# 14302]

Modification to add additional columns to the UATPTransactionHistory table in the database has been completed.

These data cells are now available to be filled in when a UATP Transaction is archived.

**36968: Email Service: Check for Valid Email Address before sending data to Email Service**

[CR# 14491]

Modification to ensure a value has been entered into the Email cell of the Guest Worksheet before the Stay Data is sent to the Email Service has been completed.

Now the system (if the Email Service is enabled) will prompt the End User to return to the
Guest Worksheet if the Email cell is left blank and/or contains a value which doesn't contain the standard "@" for email before attempting to send the Confirmation Letter automatically.

**36969: No Show Processing: Option to Reinstate Billed No Show**

[CR# XXXXX]
Enhancement to allow the Reinstate option for Billed No Shows (previously just available with Cancelled Reservations once the Arrival/Departure Dates have been adjusted accordingly) has been implemented.

End Users can now Reinstate a Billed No Show as needed.

Item to Note: Any billing which was done as part of the Guaranteed No Show Billing Process will need to be manually processed (Voided\Reversed) to ensure the correct amount is charged (and paid for by the guest) when new, standard postings are done for the new Guest Stay.

Important Note: Billed No Show Reinstate may not be compatible with all CRS Interface formats available with NiteVision, please consult with Customer Support before attempting to utilize this feature.

**36985: SynXis CRS: Locally created Reservations are not sending Reservations and/or Hotel Room Counts to CRS**

Modification to ensure all reservations created which would affect Allocation and/or Availability values set for the SynXis CRS successfully create and sent the appropriate messages as needed has been completed.

Now, Allocation Adjustments are sent to the CRS if/when a CRS Room Type is utilized for a local Reservation any time, rather than just when there is a modification after a Reservation is initially created.

**36986: CRS Install: Regression of CRS Install Packages**

**Item to Note**
Not all CRS Interfaces available for use are compatible with the NEW Wholesale Groups Module available with NiteVision 2014 Release 2. Currently, this option has only been implemented for use with Best Western CRS.

All other CRS Interface users should utilize the Legacy Groups Module.

**36995: Groups: System does not selected Group Rate Type as default if/when Other Rate Types are not allowed in Groups**

Modification to ensure the correct Default Rate Season is selected when a Group is created and/or modified if/when the system is set to only allow Group Rates for Groups has been implemented.

Now, if only Group Rates are allowed for Groups (no Rack and/or Special Rate types per the existing INI Setting/Setup value), the system (if allowed) will attempt to default most applicable Group Rate and/or show those rates in the Rate Choice PickList when a Group is created (according to the designated Rate selection criteria).

Existing INI Setting:
[Groups]
Allow Non-Groups Rates=False\True

**37029: BW CRS: Online Group Inventory [Wholesale Groups Module]**

[TR# {Fall2013 - I-V - 6-25}]
Modification to allow Allocations for Groups to be communicated to the CRS and available for On-line Pickup/Booking has been implemented. This will be available through the new Wholesale Groups Module implemented with NiteVision 2014 Release2.

To activate for use with Best Western CRS the following INI Settings MUST BE SET to the following values:

[Wholesale]
Enabled=True
Allow Soft Blocks=False

[Best Western]
2-Way=True

37030: BW CRS: Group Conversion Utility [Standard Group Mode to Wholesale Group Mode]

[TR# {Fall2013 - I-V - 6-25}]
Development of a BW Group Conversion Utility (Initial Phase) has been completed.

File Name: BWGroupConversion.exe

37097: BW CRS: Addition of Opt In/Out Email Preferences to standard RegCard set

[TR# Fall2013 - IX - 27]
Enhancement to show the Best Western Email Preference Options on the standard Registration Card set if/when the Best Western CRS is enabled at a property has been implemented.

Registration Card Modified for this feature:
RegCard.rpx
RegCard(Left).rpx
RegCard-NoRate.rpx
RegCard(Left)-NoRate.rpx
RegCard-wRateChange.rpx
RegCard(Left)-wRateChange.rpx

37141: MerchantLink CCP: CC Transactions are processing "Live" in Trainer Mode

[NERF XXXXX]
Credit Card Transactions are no longer permitted in Trainer Mode if/when MerchantLink Credit Card Processing is utilized.

37220: GP - Add Credit Card Type to MOG/MOP display when Credit Card is used on RegCard w/Rate Change RegCard Set

Modification to add the Credit Card (CC) Type Short Name to the Method of Guarantee (MOG)/Method of Payment (MOP) Display on the Registration Card with Rate Change when a Credit Card is used for a Guest Stay has been implemented.

Forms Edited: RegCard-wRateChange.rpx, RegCard(Left)-wRateChange.rpx

37387: BW CRS: Modification to Welcome Letter for BW Reward Members
Modification to update the Best Western Rewards Welcome Letter with the new verbiage and create a secondary letter in French Canadian has been completed.

File Names: WelcomeLetter-BWRewards.rpx, WelcomeLetter(Canada)-BWRewards.rpx

37616: BW CRS: Property Attention Comments do not show on Cancelled Pre-Pay

Modification to ensure all Property Attention Comments sent by the BW CRS when a Prepaid Reservation was Cancelled are transferred and shown in the CRS Comments section of the Guest Worksheet has been completed.

37617: BW CRS: PMS does not display cardmask on CRS reservations

Modification to accept and store the last 4 digits of the masked Credit Card number (CC# sent by Best Western with the CC Prepaid Reservations.

The CardMask value is now available for reference in the Tools - View PrePayments option if/when a Prepaid CRS Reservation is sent over by the Best Western CRS.

37737: Worksheet: Credit Card Picklist not showing when only expired cards are on file

Modification to show the Credit Card Information when opening the listing from the Guest Worksheet via Tools - More Guest Information - Credit Card Information even when there is not a valid Credit Card on file for the guest has been implemented.

All other locations outside of the Guest Worksheet Tools Menu will prompt to enter a Credit Card if there is not one already available for the guest.

MerchantLink tokens can now be added via this method.

37740: CloudPay/Merchantlink: Support for Equinox Device

Enhancement to allow processing through CloudPay/MerchantLink with the Equinox PinPad introduced in NV2014 R1 SP1 has been carried through to NV2014 R2.

37785: Reservations: Reinstate to Automatically Adjust Arrival Date

Modification to have the system automatically update the Arrival Date of a Billed No Show and/or a Cancelled Reservation to the current Business Date during the Reinstate process has been implemented.

The stay has at least one valid Future Date night to be auto-extended.

INI Setting (New):
[Worksheet]
Auto-Adjust Arrival on Reinstate=False (default)\True\Billed No-Show

37786: Guest Record Search: New Reservation option not working when Client (only) file is highlighted
Modification to ensure all methods of creating a New Reservation for a New Guest and/or Existing Guest works as expected has been completed.

**37880: CloudPay: CC Guaranteed No Shows failing to Auto-Process during the Automated Audit**

Modification to ensure CC Guaranteed Reservations are successfully processed during the Automatic No Show Billing (if activated) available during the Automated Night Audit when CloudPay/MerchantLink is in use has been completed.

**37907: BW CRS: Credit Card Number was no longer being masked in the CRS Message where the tokenization process failed.**

Modification to ensure any Credit Card Number is successfully stripped from the stored messages from the Best Western CRS has been completed.

Credit Cards should no longer be shown if tokenization fails, especially on Full-Pay reservations.

**37990: Guest Record Search: Can't add a column to the Guest Record Search (GRS)**

Recheck of last valid files for NV2014 Release 2 show the issue as Non-Reproducible.

**38138: Audit: Night Audit Sometimes Hangs When Printing**

Modification to ensure the Automatic Audit continues as needed during the automatic printing sequences have been implemented.

**38262: Audit: Automatic Audit May Be Aborted When Printing Reports**

Modification to ensure the Automatic Audit continues as needed during the automatic printing sequences has been implemented.

**38328: CloudPay: Copy Reservation doesn't copy credit card info correctly**

[CR# XXXXX]

Modification to ensure Credit Card Tokens are created and utilized when Reservations Copy is utilized for both Member and Non-Member Client files has been completed.

**38353: CloudPay/Equinox - Cancelling a transaction from PMS doesn't cancel device activity**

[CR# XXXXX]

Modification to speed up the TimeOut of the Equinox Device if/when the End User cancels the transaction from within NiteVision has been implemented.

The device will now return to the Welcome! menu faster than it had previously with the original TimeOut values.

**38356: CloudPay - Device Offline mode doesn't display error messages returned from web page**

[CR# 15068]

Modification to ensure all/any messages from the Web Page/Offline Mode are shown as needed has been implemented.
38395: **CloudPay: System process PreAuth Over and Over if "Use Non-Swiped PreAuths" (INI) is set to Never**

Modification to ensure manual PreAuthorizations are seen as valid during the Night Audit PreAuth Validation process and not repeated each night of the guest's stay when the "Use Non-Swiped PreAuths" INI is set to Never.

38398: **Pegasus CRS - Profile lookups not saving Credit Card tokens correctly**

[CR# 15105]
Modification to ensure all Guest (Client) files with Credit Cards on file are saved with the appropriate Credit Card Tokens when a Member Profile lookups (and imports) are done has been completed.

38416: **CloudPay: Security Level Override for setting Offline Mode results in Endless Loop because check box keeps resetting**

[CR# 15127]
Issue is slated for modification as of NV2014 R2 SP1.

38446: **New Transaction: CC Mask for MOP is not displayed if/when Credit Cards are entered with CloudPay**

Modification to ensure both the Card Type and the last 4 digits of the CC# show in the New Transaction box when the Method of Pay (MOP) is Credit Card has been completed.

38533: **Wholesale Module: CRS Contract ID not visible in PMS [BW CRS]**

[TR# 4181]
Modification to display the Group Contract ID# in the Group Worksheet (Bar Labeling) has been implemented.

38535: **BW CRS: Removing a Loyalty Member from Wholesale Contract does not send message to the CRS**

[CR# 4208]
Modification to ensure that the removal of the BW Membership ID from the Wholesale Group is sent to Best Western has been completed. The CRS will now resend the HotelInvBlockNotif message with the MembershipID component removed.

38665: **BW CRS: Corporate Profile is Missing in InvBlock message even if attached to Wholesale Group Contract**

[TR# 4189]
Modification to ensure any Company Association (Corporate Profile) entered into the Wholesale Group Worksheet (Contract tab) is sent up in the BW CRS Group messages has been implemented.

38667: **BW CRS: Travel Agent is Missing in InvBlock message even if attached to Wholesale Group Contract**
Modification to ensure the Travel Agent information (if selected) is sent in the HotelInvBlockNotif message for each Wholesale Group has been completed.

**38669: BW CRS: Comparison Needed between BW Rewards Name and Contact FirstName/LastName in Wholesale Group Contract**

Modification to compare the Group Planner Name to the name returned with any BWR Profile attached to the Wholesale Group Worksheet - Contract tab has been implemented.

**38671: BW CRS: No Release Messages sent to the CRS if/when Wholesale Group Standard or Rolling Release Dates are passed**

Modification to ensure that Allocations which are released from Wholesale Groups (either via a Static Release Date, a Rolling Release Day Count and/or Cancellation) are also transferred back to the allocations available for general reservation bookings has been completed.

**38673: BW CRS: Reservations made with the Wholesale Group URL when No Allocations remain should still be associated with Contract**

Reservations created via a Group URL through the Best Western CRS outside of the specific Group Allocations will now show the Group ID Information in the Worksheet Flags cell.

**38675: Wholesale Groups: Validation of Email Address on Wholesale Group Contract**

Additional functionality to require or not require Email Address formatting for the Wholesale Group Worksheet has been implemented.

INI Setting:
[Wholesale]
Require Email Formatting on Group Contract=False\True

**38677: BW CRS: High Rate/Low Rate values are not sent to the CRS if either contains Alpha Characters**

Modification to add better handling for the High Rate and Low Rate entry in the Group Worksheet to ensure the appropriate values are sent with the Wholesale Group Messages to the BW CRS has been implemented.

**38688: Wholesale Groups: Group Master does not get Checked Out when Mass Check Out for the group is utilized**

Modification to ensure the Wholesale Group Master is handled successfully when the Group Actions are utilized with the Group has been completed.

The Group Master should now be Checked Out successfully if/when the Mass Checkout button is utilized for a Wholesale Group.
39013: Chase CCP: Can no longer get a successful batch process with latest Chase updates scheduled for release to Production

[CR# XXXXX]
Modification to NiteVision Credit Card Processing (via WinCC.exe) to ensure compatibility with Chase updates due First Quarter 2015 has been completed.
End Users should no longer experience Batch Settlement Failures when attempting to settle the Credit Card Batch.

39038: Wholesale Groups: Blackout Dates are not sent up to CRS when CRS Interface is used

Modification to ensure Allocations are released from the Wholesale Group and made available for General Bookings when Blackout Dates are set for the Wholesale Group has been implemented.

39148: Wholesale Groups: Allocations/Inventory Counts are no longer showing as expected when Blackout Dates are in play

Modification to ensure that all Grids showing Available or Allocated Room Counts are showing as expected when Wholesale Groups, especially those with Blackout Dates, are utilized in NiteVision has been completed.

39416: MerchantLink CCP: UATP tokenization and Authorization Processing

[CR# XXXXX]
Modification to add support for UATP Tokenization and Authorization via MerchantLink has been completed.

39469: Audit: Close Day Minimum Room Posting Check Fails

Modification to ensure the Minimum Room (Revenue) Posting Check functions as expected during the Close the Day/Advance the Date portion of the Night Audit has been completed.
The check should now happen as expected.

39472: Audit: Addition of a way to Adjust or Disable the Close Day Check for Minimum Room Posting Amount.

[ITS# 00010]
Modification to allow the system to be set to skip the Minimum Room Revenue Posting check at the start of the Close the Day/Advance the Date portion of the Night Audit has been implemented.
End Users can now reduce or increase the base amount (Current Default: $100) or turn off the check completely. If disabled, the End User completing the Night Audit no longer needs to type in "Close Day Again" to continue Closing the Business Date if the minimum amount is not met.

INI Setting:
[End Of Day]
Minimum Room Posting Needed=100
Default amount for the Minimum Room Revenue Posting cross-check at Night Audit is $100.00.
If the Amount is <blank>, 0 or a (-) Amount, the cross-check is skipped (i.e. Disabled)
**39475: NiteVision: Errors with SQL Transactions**

Modification to better handle scenarios found which were causing connections to be closed while a SQL Transaction was active, as well as addition Logging capability to assist in weeding out additional causes, has been implemented.

**39481: No-Show Processing: Split Payment to Separate GroupTransactionNumber**

[CR# XXXXX]
Modification to allow the system to separate the Guaranteed No Show Charge and the Payment line to be separated into separate Group Transaction Numbers has been completed.

Now, if a Credit Card is used to charge the guest, the Room Posting lines can be Void/Reversed separately, leaving the existing Credit Card line available for use against any new charges (posted to different Revenue Accounts).

INI Setting:
[Folio]
No Show Payment in Separate Folio Group=True(default)\False

**39484: No-Show Processing: Fixed Amount Style Broken**

Modification to ensure all available methods for Automatically Billing No Shows during the Night Audit are functioning as expected has been completed.

**39637: Worksheet: User Prompted for Override when Changing the Arrival Date**

Modification to ensure the Arrival Date Change security check is only enforced if the Arrival Date of a Checked In Guest is being modified has been completed.

The Security Level Check no longer applies to any Worksheet type (Example: Reservations, etc.)

**Item to Note**
Even though the system allows End Users to change the Arrival Date of Checked In Guests if the setting is Active due to inconsistencies in Occupancy and/or Room Postings which can occur if the Arrival Date is changed after a guest has been checked in.

This was created for, and should only meant to be used during, the "Go Live" process for new properties implementing NiteVision for the first time and should be deactivated as soon as all of the current guests have been transferred into NiteVision.

**39718: SynXis CRS: Building of Rate messages doesn't follow the TimeSpan to Upload limits with Adjustment Rates**

Modification to better handle the performance issue found during End of Day process when extending Rates/Allocations with the SynXis CRS Interface has been implemented.

Properties should no longer experience the system bottleneck which was preventing the system from receiving Reservations during the Night Audit process.

**39724: Payment Card Processing: Set Default Sort order of Batch Picklist equal to Batch Date**

[CR# XXXXX]
Modification to change the default sorting of the Payment Card Batch Listing to Settlement Date/Time (from Batch#) has been completed.
After showing the Open Batch first, the settled batches will now show by the Settlement Date/TimeStamp in descending order when printing either the Transaction Settlement Summary (TSS) and/or the Credit Card Audit Trail.

**39771: BW CRS: No Release Messages releasing Allocation for the Group is sent if/when Wholesale Group is Cancelled [MemberWeb View]**

[TR# 4231]
Modification to ensure all types of release messages are sent if/when a Wholesale Group is cancelled has been completed.
- The system should now be updating availability in the Wholesale Group, General Reservation Booking site, and MemberWeb.

**39782: BW CRS: CodeContext for a Wholesale Group Master should be CORPORATE ACCOUNT instead of "Group"**

[TR# 4539]
Modification to ensure the system is sending the correct CodeContext value when a Company Association is assigned to a Wholesale Group Contract has been completed.
- The system now sends "CORPORATE ACCOUNT" instead of "Group" as requested by Best Western (BW).

**39796: BW CRS: Required Elements for Travel Agent and Company Association are missing in a Group Reservation Pickup.**

[TR# 4540]
Modification to ensure both the required values for Travel Agent and/or Company Association are associated with the Wholesale Group and/or any of the associated Pickups when either one is chosen for the Wholesale Group has been implemented.
- The system should now send the Company Code/Company Name and/or the IATA#/Travel Agent Name as needed when it was chosen for a Wholesale Groups.

**39823: BW CRS: PMS not sending InvAdjust Message when Reservation is made with Group Link for Dates which have been Released**

[TR# 4558]
Because the Reservation is being booked for Dates which are no longer valid for the Wholesale Group (after the Release Dates), they cannot be linked to the Group or the Group Rate Code.
- Reservations can no longer be linked to the Group from the PMS when for these (released) Dates and even though the Group Link can be used to start the booking process for these Rooms, they are given access to the Rack Rate Code (not the Group Rate Code) and by default, cannot be linked to the Group.

To give the End User detail that the Reservation was created with the Group Link with the default Standard Rate Code via the CRS, the Group Name and Group ID will be listed in the Reservations Flags section of the worksheet (which would be the typical place the End User would tag this detail if/when such Reservations are made via the PMS).

**39829: MerchantLink CCP: UATP card codes by Issuer by Comma Delimited values in INI Setting**

[CR# XXXXX]
Modification to implement the INI Setting which will be necessary if/when MerchantLink begins to send unique Card Codes in the Tokens to break out the various UATP Card by Issue has been implemented.
Once the new UATP Card Codes have been determined, they can be mapped via the new, comma-delimited INI Setting.

INI Setting (New):
[CloudPay]
UATP Card Code=

39999: eResLink: Should be a way to disable e-mail checks if e-mail is not being used.

[ITS# 00011]
Modification to add a bypass option for the Email Check in EResLink has been implemented. This setting should only be used if the standard Email Communication for EResLink IS NOT UTILIZED at the property and no warnings for lack of connectivity and/or Reservation Processing are needed.

INI Setting (New):
Bypass Email Check=False(default)\True

40005: CloudPay: Authorizations from Auto-incremented PreAuths (>= 15%) show difference between Folio Posting and actual CC Trans

[CR# XXXXX]
Modification to ensure the amount of the CC Transaction matches the Folio Transaction amount has been implemented.
Differences between what is posted in the Folio and what is settled in the Credit Card Batch for the automatic adjustments within 15% of the current Preauthorization should no longer occur when going from a Preauthorization to an Authorization.

40155: MerchantLink: System sending current Business Date in Cash Sales and AR Module in Offline Mode rather than actual MM/YY entered

[CR# XXXXX]
Modification to ensure the correct (User Entered) Expiration Date for Credit Cards utilized for Cash Sales and/or Accounts Receivable Transactions while in Offline Mode has been completed.

40329: Merchant Link: UATP Cards not processing

[CR# XXXXX]
Modification to ensure all UATP Credit Cards can be billed via the Guest Folio as needed has been completed.
End Users should no longer be receiving "Transaction Not Allowed" messages back from MerchantLink when attempting to process this card type.

40332: Merchant Link: Unable to post a cc transaction for a new Credit Card

[CR# XXXXX]
Modification to ensure all Credit Card transactions post as needed even if the Card being used has not yet been associated with the Guest Worksheet has been completed.
All standard transactions should again function as expected when using MerchantLink in correlation with CloudPay and NiteVision
40353: SynXis CRS: Rate Adjustments for Additional Guests (after 4) are being sent up "As Is" rather than add-ons to the 4Adult Rate

  Modifications to ensure the Rate $Values for 4+ Adults counts (if allowed) are communicated through the SynXis CRS have been completed.

40434: SynXis CRS: Rate Messages do not always result in correct Rates being transmitted to Booking Engine/CRS Portal

  Modification to ensure Rate Values are being successfully communicated to the SynXis CRS Booking Site for all accepted Rate Styles/Types has been implemented.
  End Users should no longer see aberrations when using Standard Rate Seasons vs Adjustment Rates (with Rate Levels, etc.) over multiple Date Ranges.

40639: BW CRS: Need to disable Send - Groups option until it can be updated for use with Wholesale Groups

  Modification to disable the Tools - Send - Groups (en mass) functionality if the Wholesale Groups module is enabled has been completed.
  The option is still available if legacy Groups are used at the property level and will be available if Wholesale Groups once it has been updated to also work with the new (Wholesale Groups) functionality.

40748: Groups: Group Buttons in different screens still point to Legacy Groups when Wholesale is enabled

  Modification to ensure the Groups button (where available) opens the correct Groups type active in the system (Legacy Groups OR Wholesale Groups) when utilized has been completed.

41286: BW CRS: Allocations for Groups not correct if Non-Group reservations exist on Group Dates

  Modification to better communicate Wholesale Group Allocations and/or Pickups along with standard Non-Group Reservations to better reflect Room Availability on MemberWeb has been implemented.

41802: BW CRS: Wholesale Group Allocations are not released from CRS Booking Site if Start/End Dates are changes

  Modification to ensure Allocations for a Wholesale Group are released as expected for General Bookings if/when the previous Start Date is pushed into the Future or the End Date is moved closer causing Allocations for the Group to be outside the new Start Date or End Date has been completed.
  Those "released" days are no longer available to book in regards the Wholesale Group, either from inside NiteVision or from the Group Booking Page, but will automatically be made available for general bookings from the BW Booking Site. From within NiteVision, the Rooms will not be available for General Bookings until the Allocations for those Dates are manually released from the Wholesale Group. Although, not releasing the Allocations outside the Start Date/end Date range can result in Out of Balances, the End User can easily release the rooms (where he/she could not do so before) and once that is done, NiteVision and Best Western MemberWeb Availability will be in balance.